

What do the Quality Care Indicators say about the Golden Manor?

It has been stated that the Golden Manor gives the best care, 'second to none' and that is why it costs more. All 628 long term care (LTC) homes in the province must follow the same standards and regulations and receive the same provincial funding.

Anyone can access the Health Quality Ontario website, www.hqontario.ca, where every LTC home must publicly report quality indicators. The Golden Manor did not meet any of the provincial averages with regards to resident care, including: bladder incontinence, pressure ulcers, falls, and restraints.

We have reviewed all the homes in Northern Ontario by comparing the quality indicators. Here are the results:

The bottom three:

Golden Manor in Timmins
Pioneer Manor in Sudbury
Lady Isabelle in Trout Creek
All are subsidized by their municipalities.

According to these indicators, **the best long term care facilities** are those that are not-for-profits:

Finlandia Hoivakoti in Sudbury
Mauno Kaihla Koti in Sault Ste Marie
South Centennial Manor in Iroquois Falls
Tech Pioneer in Kirkland Lake

The taxpayers of Timmins are subsidizing the Golden Manor by \$3.365M. If the care at the Golden Manor really is 'second to none', then why is it performing so poorly by ministry standards?